

Malware/Parasites/Virus/Defragmenting:

- Check for malware, parasites, and/or viruses on your computer and defragment your computer frequently. ***With some exceptions, the symptoms for these problems are generally the same, such as: your computer is running slow, downloads are extremely slow, you can't get logged in because stuff just keeps popping up , or when you click on a link your computer takes you to a different site.*** Cleaning your computer using malware cleaners, parasite cleaners, and defragging your computer can help. Generally for virus issues, we recommend that you take your computer to a computer repair store.
- **For malware**, we suggest: http://download.cnet.com/Malwarebytes-Anti-Malware/3000-8022_4-10804572.html?tag=mncoll.
- **For parasites**, we generally recommend http://download.cnet.com/Ad-Aware-2007/3000-8022_4-10719977.html?tag=pop.software. With these, we recommend that you quarantine items until you know that removal will not affect whether or not a program will run. You may find other programs that work well that you will want to use. These two sites can be found on our technical tidbits page: <http://www.yorktech.com/edutech/tidbits.asp> .
- **Defragmenting** a computer is generally completed by using the following path for PC's: Start-> Programs -> Accessories -> System Tools -> Disk Defragmenter. This may take some time.