

System Information and Supported Browsers

System and Software Requirements:

	Required	Recommended
Operating System	Windows 98, 98SE, ME, 2000, 2003, XP, Vista Mac, OS, X	Windows 2003, XP Service Pack 2
Video	SVGA monitor Minimum resolution of 800X 600	Resolution of 1024 X 768 or greater
Internet Speed	56K modem	56K or cable modem, DSL
Sun Java Runtime Environment (JRE)	JRE v1.4.2.x, 1.5.x, 1.6.x (Required to run LiveRoom 4.3 and Equation Editor)	JRE 1.6 update 13
Java Script	Enabled	Enabled
Cookies	Enabled	Enabled

Browser Support:

Browser	Windows	Mac OS X
Firefox 3.5	Supported	Supported
Firefox 3.0	Supported	Supported (Recommended)
Firefox 2.0	Maintenance	Maintenance
Internet Explorer 8	Supported	-----
Internet Explorer 7	Supported (Recommended)	-----
Internet Explorer 6	Maintenance	-----
Chrome	Investigation	-----
Safari 4.0	-----	Investigation
Safari 3.1	-----	Supported
Safari 3.0	-----	-----

Definitions of Browser Support:

- **Investigation:** The browser is recognized and under consideration by D2L, but has not been tested against any versions of D2L products and may never be fully supported.
- **Supported:** The browser and operating system combination has been fully tested by D2L.
- **Maintenance:** The browser is not tested against new versions of D2L products, but customers can still report problems and receive support for previous versions. A browser goes into maintenance wither when a vendor officially ends support for it or D2L decided to end support for it. A maintenance browser becomes officially unsupported after one year.
- **Unsupported:** The browser is not tested and no fixes are preformed for unsupported browsers. D2L does not guarantee any product functionality and offers no support for reported problems. Generally D2L ends support for a browser one year after the associated vendor ends their official support for it.

- **Note:** When we move the D2L 9.0 in December 2010, the browser recommendations and system requirements will be updated.